

FOR IMMEDIATE RELEASE: 1/20/2026

CONTACT:

## **DMV offices to close for statewide technology upgrade**

**DELAWARE COUNTY** — The Delaware County Department of Motor Vehicles, along with all DMV offices in New York state, will undergo a large-scale system upgrade next month that will require our offices to be closed and potentially alter our business hours.

In February, the New York State DMV is implementing the initial phase of a multi-year project to replace and modernize its aging technology systems. To bring the first part of the new system online, the state is ceasing all DMV operations, including online transactions and their phone system at 2 p.m. on Friday, February 13, 2026. Due to this, all DMV Offices located in Delaware County (Delhi, Sidney, Deposit and Margaretville) will close early on February 13, 2026 at 1:00pm,

The offices will remain closed Monday, which is the Presidents Day holiday, and Tuesday (February 16-17), with a planned reopening on Wednesday, February 18 provided we receive the go-ahead from State DMV leadership.

During this time, the state DMV will migrate about 30 million records to the new system and complete the transition to bring the first phase of the upgrade online. Again, no DMV transactions will be able to be completed during this period, including through the state DMV website, and they will also not be answering their phones.

The state DMV's implementation timeline calls for offices to be operational and open for customer transactions beginning Wednesday, February 18. We plan on opening our offices at 2:00pm on February 18, 2026. Any changes to that will be posted on the county website.

"We are providing ample notice, so residents have time to plan ahead during this essential system upgrade. If you have license, registration or other DMV business, please plan accordingly. We also encourage residents to call ahead on the 18<sup>th</sup> to confirm our offices are fully operational. Thank you for your patience and understanding." Delaware County Clerk Haley Gransbury said.

### **ABOUT THE DMV SYSTEM UPGRADE**

New York State DMV has contracted with software company FAST Enterprises, LLC, which has implemented similar systems in more than 20 other states, to help NYS DMV modernize its technology platforms and service delivery in two major stages over the next two years. The new technology will replace and consolidate a significant portion of DMV's legacy technology, some of which are over 50 years old. The goal of this initiative is to make the DMV more secure,